



Notes of the NHS Social Enterprise Briefing

Penrith Co-op 12pm-2pm - Thursday 20th November 2007

Daniel Heery

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Cumbria Social Enterprise Partnership

Friday, 19 December 2008

Programme

Time	Activity
12.05	Introduction to the lunch session
12.15	John Critchley, Director of Finance, Cumbria NHS Trust
12.30	Lunch & networking activities
1.30	Biggest opportunities for Commissioners
1.45	Biggest opportunities for Social Enterprises



Attendance

Name	Organisation	E-mail
Tim Evans	CPT	Tim.evans@cumbriapct.nhs.uk
Fiona Tibbits	South Street Surgery	Fiona.tibbets@gp-a82021nhs.uk
Elaine Smith	PCT	Elaine.Smith@cumbriapct.nhs.uk
Ailsa Dinning	Carlisle Locality	Ailsa.Dinning@cumbriapct.nhs.uk
Jean Stewart	Carlisle Locality	Jean.Stewart@cumbriapct.nhs.uk
Collette Eames	PCT	Collette.Eames@cumbriaPCT.nhs.uk
Chris Buckingham	NHS Direct	Chris.buckingham@cmsl.org.uk
Nick Kennon	Harvest Housing	Nick.kennon@harvesthousing.org.uk
Patrick Everingham	Mind in West Cumbria	Eversps66@aol.com
Cilla Clarke	Eden Carers	cilla@edencarers.co.uk
Alison Creuse	Impact Housing	alisonc@impacthousing.org.uk
Dougie Pomfrit	Fit 4 Life	dougiepom@hotmail.com
Jozi Brown	Cumbria CVS	jozib@cumbriacvs.org.uk

Apologies

Helen Jervis, Eden Locality
Anna Scamans, PCT
Vincent O'Brien, University of Cumbria
Jennie Sutton, Court Thorn Surgery
John Critchley, PCT
Annie Mawson, Sunbeams Music Trust
Ross Brown, Carlisle Leisure

Objectives of the session

Each NHS representative expressed their reasons for attending, grouped as:

1. Interest in engagement.
2. Breaking down the barriers between organisations, leading to improved care pathways.
3. Learning more about how social enterprise fits into the NHS Cumbria strategy.
4. Raising standards of care.

Discussion

There was a discussion which focused on the following areas:

1. Social enterprises in attendance gave an overview of their activities and what they were interested in, briefing the commissioners.
2. From a union point of view, there needs to be clarity on how social enterprises are developing in Cumbria and how this will impact on employment terms and conditions.
3. Contracts can be varied to take into account different approaches, they are not set in stone.
4. "Silo working" between the public / private and third sectors did not help people moving out of care.
5. The Healthy Cities network run by Cumbria CVS targeted grass roots organisations and was successful in getting small amounts of funding into surestart groups and

- organisations offering complimentary therapy.
6. Access to data was a big a problem for social enterprises attempting to launch new services but the Cumbria Health Observatory may be able to offer assistance.
 7. The short-term thinking in terms of contracts mitigated against some projects which would produce health benefits, but which would not be apparent for several years e.g. cardiac work carried out by Fit4Life.
 8. The Cumbria Compact signed by the PCT should offer protection around longer term contracts.
 9. Social enterprises were offering quality services which would be sustainable in the long term.
 10. The PQQ, preferred supplier list can enable social enterprises to raise their own standards.

Evaluation

100% of delegates agreed that the event aims were met
100% of delegates agreed the event met or exceeded my own expectations
100% of delegates agreed the event was pitched at the right level for me
100% of delegates agreed the presentations were clear and easy to understand
100% of delegates agreed the presenters responded well to questions
100% of delegates agreed the networking was useful
100% of delegates agreed the venue and refreshments were good

Most important learning point from the event

- We all share the same aim for integration and a willingness to provide services to meet needs
- Understanding more about SE models and networking
- That I need to know more!

What could be improved about the event?

- More time
- Very good discussion but too short
- Getting to the “nitty gritty” earlier debate quicker (it was just getting interesting)

Post event follow up

Feedback from NHS staff that attended was positive and has been cascaded out to other members of staff. A subsequent presentation has been scheduled for the NHS unions in Cumbria.



CSEP Event Attendance Record



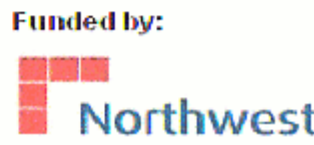
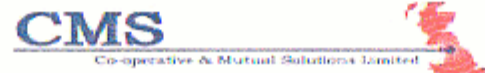
Date: 20/11/08.....

Event: PCT Briefing.....

Location: Penrith Co:op.....

Name:	Organisation:	Address:	Postcode:	CSEP Member (please tick)	Carbon footprint info - how you travelled here (please tick)			
					Walk/cycle	Car	Rail	Bus
ELAINE SMITH	PCT	APPLBY	CA16 6NQ	<input checked="" type="checkbox"/> Elaine.smith@cumbria.nhs.uk	<input checked="" type="checkbox"/>			
FLORA TIGHE	SOUTH STREET SURSEAM	LOCKERMOUTH	CA13 9QP	<input checked="" type="checkbox"/> Flora.tighe@nhs.uk		<input checked="" type="checkbox"/>		
TIM EVANS	CPT	Carlton Clinic, Carlisle	CA1 3SF	<input checked="" type="checkbox"/> tim.evans@cumbria.nhs.uk				
Ailsa Dunning	NHS Cumbria	Carlisle locality		<input checked="" type="checkbox"/> ailsa.dunning@cumbria.pct.nhs.uk				
Jean Stewart	" "	" "	CA12 5E	<input checked="" type="checkbox"/> Jean.stewart@cumbria.pct.nhs.uk				

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